UC Health has named Myles Pensak, MD as the chief of physician services. Dr. Pensak was previously serving as SVP for Ambulatory Services.

As UC Health’s chief of physician services, Dr. Pensak is responsible for ensuring that we recruit, support and retain an outstanding physician workforce. He will help establish strategic goals and work with UC College of Medicine, Dean William Ball, MD and UC Health President and CEO, Richard Lofgren, MD to help ensure that the goals and priorities of UC Health and UC College of Medicine are closely aligned. He will focus on ensuring that there is collaboration among the physician workforce and leadership across all departments and disciplines. In this new position, he will help engage physician leaders to solicit their ideas, input and feedback regarding the strategic goals of UC Health and will also help us maintain strong working relationships with community physicians.

This position complements his role as president of University of Cincinnati Physicians (UCP), our affiliated faculty practice plan and the physician division of UC Health. UCP, as you are aware, leases all of our physicians and their services to UC Health through the UCPC, LLC.

In addition to these new responsibilities, Dr. Pensak will continue his role as senior associate dean of the College of Medicine, and H.B. Broidy professor and chair of the Department of Otolaryngology - Head and Neck Surgery. He will also continue leading the team developing a new infrastructure for our ambulatory services during this period of transition.

Chief Performance Officer Hosts Town Hall Meetings

On March 17 and 19, Jeff Norton, UC Health chief performance officer, hosted two town hall meetings at the Business Center.

Jeff’s presentation focused on performance improvement for UC Health. His presentation included:

- The Road to Systematic Improvement
- Vision for Performance Improvement
- Enterprise Goals
- Systematic Problem Solving
- Asking “Why?” instead of “Who?” We have to correctly diagnosis our process before we can fix it.

To view the presentation, click here.

If anyone has performance improvement ideas or news to share about performance improvement, contact Jeff Norton at Jeff.Norton@UCHealth.com.
Dear Associates,

Welcome, spring, my favorite time of the year! Daffodils have finally triumphed. The fragrance of hyacinths is in the air. Walk into the grocery store, and Easter lilies beckon. This weekend I will gratefully pull on my garden boots and sink my fingers into the earth.

New beginnings are everywhere we turn. And nowhere are they more beautiful than on the maternity ward at UC Medical Center. Here, our little “Baby Bearcats” are getting off to their very best start with the help of our hard-working lactation consultants. More of our babies are being breastfed than ever, and that has profound implications for everyone in our community.

As a result of our efforts to raise breastfeeding rates, we were recently awarded a coveted “Baby-Friendly®” designation from Baby-Friendly USA, Inc. To earn this designation, our maternity team implemented 10 steps to successful breastfeeding recommended by UNICEF and the World Health Organization’s Baby-Friendly Hospital Initiative. Those steps include helping mothers initiate breastfeeding within one hour of birth and allowing mothers and infants to remain together 24 hours a day.

The designation is significant. As Lactation Consultant Stephanie Burke told WCPO.com: “If we have more moms successfully breastfeeding, ultimately the mom and the baby will have better health throughout their lifetime, reducing infant mortality and many other things. So it really doesn’t affect the now; it really affects the long term.”

Since 2012, when we began working toward our Baby-Friendly designation, the rate at which mothers breastfed at least once in the hospital has risen from 65-70 percent to 80-85 percent. The percentage of mothers who breastfed exclusively, with no formula provided unless medically necessary, rose from 27-30 percent to 40-50 percent. That is quite an accomplishment, given UC Medical Center’s tripart mission as an academic health center, says Ruby Crawford-Hemphill, UC Medical Center’s Assistant Chief Nursing Officer for Women’s Health Services. “One of the reasons they selected us back in 2012 was they knew if we were able to achieve this with complexity of our institution, then it would make it a little easier for other hospitals across the country to become “Baby-Friendly,” she told WCPO.com.

Our successes will be broadly shared. According to Baby-Friendly USA, breastfed children have fewer illnesses, a lower risk of SIDS, and less serious illnesses – including childhood cancers and type 1 and 2 diabetes – than children who have never had breast milk. Breastfed children also have higher IQ’s and better brain development. Mothers who breastfeed have a reduced risk of type 2 diabetes, breast and ovarian cancer, and osteoporosis. Ultimately, the baby-mother benefits of breastfeeding mean lower health costs for the entire community.

Please join me in congratulating our lactation consultants, our maternity team and everyone at UC Medical Center on our new beginning as a Baby-Friendly hospital.

Sincerely,

Lee Ann Liska

President & CEO
UC Medical Center
Follow Lee Ann on Twitter @ucmcceo
In the image provided, there are two main sections of text. The first section discusses the collaboration agreement between UC Health and Anthem Blue Cross and Blue Shield. It mentions that UC Health and Anthem will continue a long-standing network relationship, enter into new network relationships, and launch a patient-centered partnership designed to lower the cost of health care while improving overall quality.

The second section announces that UC Health has acquired Cincinnati Arthritis Associates (CAA), a professional medical subspecialty group that provides patient-centered care for Tristate residents suffering from arthritis, immune-mediated inflammatory disease, and musculoskeletal disorders. The acquisition will allow UC Health and CAA to be the largest provider of immunology and rheumatology services in the region and to enhance its teaching program, patient access and geographic reach within the Tristate and expand multidisciplinary care relationships, while CAA will have access to enhanced contracting, IT & network support, office support services, and can participate in UC Health clinical and academic missions.

Six physicians and a medical support team at CAA will continue providing patient care at three locations in the region. CAA’s offices at Christ Hospital have moved to the UC Health Physicians Office in Midtown and Western Hills is now at UC Health’s White Oak office on Cheviot Rd. in Cincinnati. CAA physicians will continue seeing patients at the UC Health West Chester campus.

CAA’s team includes: Larry Houk, MD, Avis Ware, MD, Yolanda Farhey, MD, Emily Muntel, MD, Brian Houk, MD, and Michael Luggen, MD.

To read more about UC Health Acquires Cincinnati’s Largest Arthritis Practice, click here.

To read more about UC Health, Anthem Blue Cross and Blue Shield announce collaboration agreement, click here.

Should you have any questions, please feel free to contact Tim Maloney, UC Health Payor Relations vice president at 585-6278 or email Payor-Relations@UCHealth.com.
Best Upon Request offers time-saving, stress-reducing complimentary concierge services to associates at University of Cincinnati Medical Center. Already enrolled or interested in learning more? Check out their monthly newsletter, Concierge Connection and see how Best Upon Request can simply your life.

This issue of the Concierge Connection features articles on:

- **Get your tickets** – find out what events our concierge service has discounted tickets to
- **Summer Fun Ahead** – discounted tickets available for Kings Island & Cincinnati Zoo
- **Tax Time** – Deadline is April 15…we can help!
- **Spic & Span** – We’re here to help with your spring cleaning!

► **To download the full issue click here.**

Best Upon Request at University of Cincinnati Medical Center
Cafeteria Conference Room A (Main Hospital, Room 1116)
(513) 584-5400 | UCMCconcierge@bestuponrequest.com

---

**Associate Parking Change**

Starting **April 20, 2015**, the gates for Lot 1, the large lot on the corner of Martin Luther King Drive and Harvey Avenue, will be placed in the down position to control entry into our parking lot. If you are assigned to this parking location please test your badge on the entry readers in the lot to ensure that your badge is programmed to work. The reader should turn green if working properly. In the event that your badge does not turn the indicator green, please contact the Parking & Access Control Office at 584-0544 for assistance.

Shelter will be utilized for shuttle pickup/drop off location for those assigned to Lot 1. The shelter will be equipped with a phone for individuals to call for the shuttle and/or escort.
West Chester Hospital
Maternity Services Open House

Saturday, April 11
11:30 a.m. – 3 p.m.
West Chester Hospital Maternity Services – Third Floor
7700 University Dr.
West Chester, Ohio 45069

You’re invited to celebrate West Chester Hospital’s newest addition, the Maternity Services Program.

Maternity Services is holding an Open House on Saturday, April 11. Attendees can tour the beautiful new labor and delivery unit, meet the expert physicians and clinicians who will staff the new unit, and add a personal memento to the time capsule that will be opened when the first baby born at West Chester Hospital turns 18 years of age.

Children and families are welcome to attend. Light refreshments will be served. No R.S.V.P. required.

Associates Participate in National Walking Day

Pictured (l-r): Marc Feldman, Patti Wending, Debbie Curtis, Pam Krieg, Sana Rockwell, Jenna Kelly, Rosemary Bootes

On Wednesday, April 1, associates from the Business Center and UC Medical Center laced up their walking shoes and walked the campus walking paths.

By participating in National Walking Day, the American Heart Association said walkers can see how easy it can be to add physical activity to a daily routine and with UC Health’s walking paths, you can easily track the distance and reach your goal for steps as part of the Wellness Matters program.

Fourth Annual EMS Midwest: Be Prepared. Get Educated.

CONFERENCE AND EXPO

May 15 and 16, 2015
Great Wolf Lodge | Mason, Ohio

Keynote: Norman Seals, Assistant Chief Emergency Medical Service Bureau Dallas Fire-Rescue Department

Attendees can take advantage of reduced room rates at Great Wolf Lodge. Each room reservation comes with water park passes. Please use group code: 1504EMS1. The room block is limited, register early.

Presenters Include:
Special Agent Richard Maier, Cincinnati FBI
Current Terrorist Threats
Jordan Gula, EMT-P; Fairfield Township Fire Dept.
Active Shooter Scenarios and Training
David Fifer, NRP
High Angle Medical Care in Kentucky Red River Gorge
Tim Harrison, Outreach for Animals
Exotic Animals and EMS

Additional Topics Include:
Cardiology
Emergency Preparedness
Trauma
Pediatrics
Helicopter EMS
Pediatric Trauma
Zombie Apocalypse
Prehospital Blood Products

For more information, please visit EMSMidwest.com or call (513) 585-8962.
University of Cincinnati Medical Center Spiritual Care department invite all associates to join them as they honor UC Medical Center patients who have recently passed.

**Thursday, April 23**
7 p.m.
Center for Professional Growth & Innovative Practice Classroom A (1457)

Please call the Spiritual Care department at 584-4562 to RSVP.

---

Nominations are being accepted for University of Cincinnati Medical Center's Employee of the Quarter and Service Excellence Awards.

The UC Medical Center recipient of the Employee of the Quarter Award receives a reserved premium parking spot in the North Garage for three months!

Service Excellence Awards are given to UC Medical Center associates who have provided exceptional service to a patient or fellow associate. All awards are based on our RITE core values.

To submit a nomination, please complete the form on page 9 by Monday, April 27 and send it to Katie Ditchen at Katie.Ditchen@UCHealth.com, 584-2784 (fax) or via interoffice mail to Katie Ditchen, UC Medical Center Human Resources, ML 0597.

The next Service Excellence Awards will be **Tuesday, May 12** at 10 a.m. in UC Medical Center's MSB side of the cafeteria (across from Starbucks). All associates are invited to attend.

---

The Mobile Diagnostics Van will be performing mammography screenings on **Thursday, April 23** from 8 a.m. – 3 p.m. in the Business Center North Parking Lot.

To schedule an appointment, call (513) 585-VANN (8266) and select option #1. Appointments fill up fast so please schedule in advance.

---

**Liberty Township Primary Care Open House**

**Saturday, April 18**
10 a.m. – 1 p.m.
6645 Princeton-Glendale Road Liberty Township, Ohio 45011

Attendees will be offered tours of our beautiful new facility, as well as complimentary mini chair massages from UC Health Integrative Medicine. The Mobile Diagnostics Van will be on hand at this event to perform mammography screenings (call 513-585-VANN to schedule diagnostic appointments), and light refreshments will be served.

In addition, Bharati Narasimhan, MD, will be in attendance to answer any questions about the family medicine services that are provided. No R.S.V.P is required.
The 7th Annual Flag Raising Ceremony is scheduled to take place on **Friday, April 10** in University of Cincinnati Medical Center’s main lobby at 12 p.m.

The event is presented by UC Medical Center and LifeCenter Organ Donor Network and recognizes organ and tissue donor families and recipients and to celebrate the Gift of Life.

Currently, there are more than 123,000 people waiting for lifesaving organ transplants in the United States. To register to be an organ and tissue donor, you can indicate your decision at any BMV when obtaining or renewing your driver’s license or state I.D. You may also register online at [http://www.lifepassiton.org/](http://www.lifepassiton.org/).

All UC Health associates are welcome and encouraged to attend. No R.S.V.P. is required.

---

**Variation on Complexity: Co-Morbidities in Mood Disorders**

**5th Annual Mood Disorders Symposium**

**Saturday, April 18, 2015, 8:00 a.m. – 1:00 p.m.**

The Conference Center at Daniel Drake Center for Post-Acute Care
151 West Galbraith Road, Cincinnati, OH 45216

**Fees**

- $75/person in advance; $90/person at the door
- Medical students and residents – Free with prior registration; $25 at the door
- *Thanks to a generous donation from Cindy and Bill Starr, fees will be waived for the first 20 social work professionals who register*

**Registration**

Register online at [http://ucneuroscience.com/events/co-morbiditiesinmooddisorders](http://ucneuroscience.com/events/co-morbiditiesinmooddisorders). (An agenda can be found by visiting the website). For more information, call Shelly Gillespie at (513) 558-9028 or Gillessp@UC.edu
About Our Colorectal Cancer Center
Patients of the UC Health Colorectal Cancer Center are seen by a multidisciplinary team of physicians in one convenient location. Patients are now able to schedule all of their appointments for the same day, at the same location. Our lower GI specialists provide treatment in concert with one another, allowing for better patient outcomes. Backed by the latest in medical discovery and research being done at University of Cincinnati College of Medicine, our team uses innovative techniques and surgical, medical and radiotherapeutic advancements to treat colorectal and anal cancers, while continuing to provide the highest level of care and personal attention to each patient.

Points of difference:
• Clinic dedicated to lower GI cancers
• Multi-institutional, investigator-led trials
• Minimally invasive oncologic surgeons who specialize in cancers of the pelvis
• Dedicated lower GI sub-specialization in radiation and medical oncology
• Pathology reports reviewed by gastrointestinal pathologist
• Gastroenterology expertise in endoscopic evaluation for accurate staging
• Participation in NSQIP – the national database of surgical quality measures
• Total Mesorectal Excision (TME)
• Specialty imaging techniques interpreted by sub-specialized gastrointestinal radiologists
• Integration of novel radiation and chemotherapy approaches based on the latest scientific advancements
• Clinic coordinator who helps coordinate patient treatment on an individual basis

Referral Process
Referrals through EPIC – Please transfer pathology reports/imaging
Patient/external physician calls: (513) 584-GIDR (4437)

Clinical Team
Dan Abbott, MD – Surgical Oncology
Brad Davis, MD – Colon & Rectal Surgery
Martha Ferguson, MD – Colon & Rectal Surgery
Ian M. Paquette, MD – Colon & Rectal Surgery
Janice Rafferty, MD – Colon & Rectal Surgery
Jonathan Snyder, MD - Colon & Rectal Surgery
Anumeha Gupta, MD - Hematology Oncology
Tahir Latif, MD – Hematology Oncology
Olugbenga Olowokure, MD - Hematology Oncology
Jordan Kharofa, MD – Radiation Oncology
Michelle Mierzwa, MD – Radiation Oncology
Milton Smith, MD – Gastroenterology
Kyuran Choe, MD – Radiology
Jason Itri, MD – Radiology
Jiang Wang, MD – Pathology
Nomination Form
Employee of the Quarter/Service Excellence

Purpose: To recognize an associate each quarter for “Caring the RITE way” at UCMC.

Eligibility: All regular full-time, part-time and PRN employees are eligible.

Name of associate being nominated: ______________________

Department/Unit where they work: ______________________

Which core value are you recognizing in this associate (check one, or more):

[ ] Respect – words and actions consistently reflect our diverse beliefs and needs of those around us – patients, colleagues and the community as a whole.

[ ] Integrity – words and actions are governed by honesty and trust, reflecting our ethical organization, in keeping commitments

[ ] Teamwork – words and actions reflect our commitment to work together to achieve the best individual and collective outcomes.

[ ] Excellence- words and actions demonstrate a culture of exceptional service and the highest quality of care.

Please specifically describe how this associate demonstrated the RITE value(s) checked above:

Your name: ______________________ Phone number: _________

Please send this form electronically to:
Katie Ditchen at Katie.Ditchen@UCHealth.com,
Fax to 4-2784 or
send via interoffice mail to Katie Ditchen, Human Resources, ML 0597

Nominations must be received by April 27 for consideration in this quarter’s award.
TEN THOUSAND VILLAGES

SALE

AROUND THE CLOCK

Begins April 21 at 9am

Ends April 23 at 7pm

University of Cincinnati Medical Center, Main Lobby
Proceeds Benefit University of Cincinnati Medical Center Auxiliary, Inc.

Fairly traded gifts, home decor, jewelry, art and other treasures handcrafted by artisans around the world

Cash, Credit Cards, and Payroll Deduction
Every spring, the Cincinnati Zoo & Botanical Garden becomes the Cincinnati Botanical Garden & Zoo when it transforms into a magnificent explosion of color! As one of only two accredited botanical gardens in Ohio, the Cincinnati Zoo offers one of the largest tulip displays in the Midwest. Dubbed “Tulip Mania,” Zoo Blooms also features more than one million daffodils, hyacinths, flowering trees, shrubs and other spring bulbs exploding with color.

To purchase your discount tickets:
1. Go To: http://cincinnatizoo.org/groups/group-discounts/
2. Click "Log In" and enter your company code: UCHealth

First time buying tickets?
All first time users will need to click “New Customer” once you arrive at the Corporate Account Log In screen to create a username and password before purchasing tickets.

Questions about your web store?
Phone: (513) 487-3481 or Email: groupsales@cincinnatizoo.org

Planning an event?
Phone: (513) 559-7742 or Email katie.gilday@cincinnatizoo.org

2015 UC Health discounted rates are $12.25 per adult ($5.75 SAVINGS) & $9.00 per child/senior ($3.00 SAVINGS).
2015 regular gate prices are $18.00 per adult (ages 13-61) and $12.00 per child/senior (ages 2-12 and 62+).
UC Health employees and their families are offered 20% off tickets to see Director’s Choice May 8-9, 2015 Aronoff Center for the Arts

A tailor-made evening: two regional premieres and the return of the wacky and popular, Chasing Squirrel.

The conclusion of the 2014-2015 Season is the ultimate cherry on top: a tailor-made evening of selections by Artistic Director & CEO Victoria Morgan. "These three pieces are choreographic powerhouses. They exemplify the direction dance is headed and changing the way people think about dance," says Morgan. Yuri Possokhov, renowned choreographer in residence with San Francisco Ballet, brings Classical Symphony, demonstrating his unique brand of classical ballet--with a twist. Feast of the Gods, by Edward Liang, artistic director of neighbor city and frequent collaborate BalletMet Columbus, is a deftly-nuanced, high-energy piece set to the angular yet lush violin works of Ottorino Respighi. Trey McIntyre’s Chasing Squirrel completes the forward-thinking evening. Originally created on Cincinnati Ballet for the 2004 Vail Festival, Chasing Squirrel was most recently seen at The Joyce Theater in New York City, and was praised as an "uproarious, testosterone-infused, chaotic delight" by the Cincinnati Enquirer.

Performance Dates and times:
May 8 & 9 at 8:00
May 9 at 2:00

Tickets start at $32.
ORDER EARLY
Prices subject to change based on availability.
(Discounts not available on premier level seats, but service fees are lower.)

FOR TICKETS:
- PROMO CODE G1415UC
- Online: cballet.org Click on: BUY TICKETS Go to: Promotions
- Enter code: G1415UC
- Phone: 513.621.5282 or 513.562.1114
- In person at Cincinnati Ballet Box Office, not available at the Aronoff Center Box Office

Subject to additional fees, not valid on previously purchased tickets or in conjunction with any other offer. No refunds or exchanges. Orders received after 5/1/2015 will be at will call.
No matter where you’re from or where you’ve been, everyone is special – so join in! Elmo, Grover, Abby Cadabby, and their Sesame Street friends welcome Chamki, Grover’s friend from India, to Sesame Street. Together, they explore the universal fun of friendship and celebrate cultural similarities, from singing and dancing, to sharing cookies! Join the fun and make a memory with your friends and family!

### TICKET ORDER INFORMATION

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>REGULAR PRICE</th>
<th>DISCOUNTED PRICE</th>
<th>NUMBER OF TICKETS</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUNNY SEAT (VIP Seat and a pre-show Meet &amp; Greet photo opportunity)</td>
<td>$63.00</td>
<td>$63.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>LIMITED AVAILABILITY</em> Not Discounted but, can be purchased at regular price</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GOLD CIRCLE (Floor Seats)</td>
<td>$28.00</td>
<td>$28.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>LIMITED AVAILABILITY</em> Not Discounted but, can be purchased at regular price</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FIRST 5 ROWS OF LOWER LEVEL</td>
<td>$23.00</td>
<td>$18.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>REMAINING LOWER LEVEL</td>
<td>$15.00</td>
<td>$10.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

HANDLING FEE PER ORDER (NOT PER INDIVIDUAL TICKET) = $3.00

TOTAL AMOUNT DUE =

### TICKET ORDER INFORMATION

**PLEASE CHECK WHICH SHOW YOU WILL BE ATTENDING:**

| Tuesday, April 14th @ 7:00 pm | Wednesday, April 15th @ 7:00 pm |

### CONTACT INFORMATION

<table>
<thead>
<tr>
<th>NAME</th>
<th>PHONE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COMPANY/ GROUP NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS TO MAIL TICKETS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CITY</th>
<th>STATE</th>
<th>ZIP CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EMAIL ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

### PAYMENT INFORMATION

<table>
<thead>
<tr>
<th>VISA</th>
<th>MASTERCARD</th>
<th>AMERICAN EXPRESS</th>
<th>DISCOVER</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CARD NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPIRATION</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SIGNATURE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

**PLEASE MAKE CHECKS PAYABLE TO U.S. BANK ARENA**

All tickets and seat locations are subject to availability. Tickets must be purchased in advance by mail, email or fax. Orders will be filled on a first come, first serve basis. No refunds or exchanges.

Children under 1 do not require a ticket provided they sit on an adult’s lap. If the child has had their first birthday then they are required to purchase a ticket.

**DEADLINE TO HAVE TICKETS MAILED:**

**MONDAY, APRIL 6, 2015**

**DEADLINE FOR TICKETS TO BE LEFT AT WILL CALL:**

**MONDAY, APRIL 13, 2015**

**EMAIL ORDER FORM:** skern@usbankarena.com

**FAX ORDER FORM:** 513-333-3079

**MAIL ORDER FORM:**

U.S. Bank Arena
Attn: Sarah Kern
100 Broadway
Cincinnati, OH 45202

**FOR MORE INFORMATION CONTACT SARAH KERN**

skern@usbankarena.com  or  513-421-1302

<table>
<thead>
<tr>
<th>ORDER CHECKED BY</th>
<th>BOX OFFICE USE ONLY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### TICKET ORDER INFORMATION

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>REGULAR PRICE</th>
<th>YOUR PRICE</th>
<th>NUMBER OF TICKETS</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>LOWER LEVEL CENTER SIDES (Sections 108-114 or 126-132)</td>
<td>$63.00</td>
<td>$43.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LOWER LEVEL CORNER ENDS AND UPPER LEVEL CENTERS (Sections 134-136, 105-106, 210-212 or 230-232)</td>
<td>$43.00</td>
<td>$28.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**COMPLIMENTARY TICKETS:** Receive two complimentary tickets at the same price level for orders over 10 tickets. Only 2 complimentary tickets will be given per order.*

|                                | 2             |            |                   |       |

| HANDLING FEE PER ORDER (NOT PER INDIVIDUAL TICKET) = | $3.00        |

| ACCESSIBLE SEATING REQUESTED | TOTAL AMOUNT DUE = |       |

*Complimentary Tickets will only be given once per mailing address, name and credit card*

### CONTACT INFORMATION

<table>
<thead>
<tr>
<th>NAME</th>
<th>PHONE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COMPANY/ GROUP NAME</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS TO MAIL TICKETS</th>
<th>STATE</th>
<th>ZIP CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CITY</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EMAIL ADDRESS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### PAYMENT INFORMATION

<table>
<thead>
<tr>
<th>VISA</th>
<th>MASTERCARD</th>
<th>AMERICAN EXPRESS</th>
<th>DISCOVER</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CARD NUMBER</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPIRATION</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SIGNATURE</th>
<th>PLEASE MAKE CHECKS PAYABLE TO U.S. BANK ARENA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### DEADLINE TO ORDER TICKETS IS:

**MONDAY, MAY 4, 2015**