Retired U.S. Army Staff Sgt. and Wounded Warrior Visits CSTARS



On Thursday, March 5, retired United States Army Staff Sergeant and wounded warrior, Travis Mills visited the United States Air Force Center for Sustainment of Trauma and Readiness Skills (C-STARS) at University of Cincinnati Medical Center to see what remarkable training takes place for military medics and Air Force Critical Care Air Transport Teams.

Sgt. Mills is a motivational speaker, actor and advocate for veterans and amputees. He lost both arms and legs from an IED while on active duty in Afghanistan in April 2012. He is one of only five quadruple amputees from the wars in Iraq and Afghanistan to survive such severe injuries.

In September 2013, Sgt. Mills founded the Travis Mills Foundation, a nonprofit organization, formed to benefit and assist wounded and injured veterans. He also founded the Travis Mills Group, LLC where he consults and speaks to companies and organizations nationwide in hopes of inspiring those in attendance to overcome life's challenges.

Charles Kuntz, IV, MD, Dies at Age 50



Charles Kuntz, IV, MD, one of Cincinnati's most well known and respected physicians, passed away on Thursday, Feb. 26, 2015, at the age of 50. He is survived by his two children, Chaz and Maya.

Dr. Kuntz served as professor in the Department of Neurosurgery at UC College of Medicine. He had privileges at many hospitals throughout Cincinnati but practiced primarily at UC Medical Center, where he was also a member of the Neurotrauma Center of UC Neuroscience Institute.

To read more and to leave a tribute, click here.

Catherine Geering, RN, MSN, WHNP, Dies at Age 57



Catherine Geering, RN, MSN, WHNP, a beloved women's health nurse practitioner, passed away on Tuesday, Feb. 17, 2015, at the age of 57. She is survived by her husband, Timothy Geering, MD, four children, Daniel, Stephen, Michael, and Emily, her mother, Doloris and brother, Douglas.

Catherine was a well-known labor and delivery nurse for 30 years and in mid-life decided to go back to school and pursue a Master of Science degree in nursing from the University of Cincinnati. This led her to her most recent role as a women's health nurse practitioner at the UC Health Women's Center.

To read more, click here.

Insider | Page 1 | Friday, March 6, 2015

UC Medical Center President's Corner Walking the Walk through the 'No Pass Zone'



Dear Associates,

The hallways of UC Medical Center have become a "No Pass Zone." In our quest to provide premium patient-centered care within a culture of patient safety, we have learned never to pass by a solid white call light. No matter our title, role or job description, the light summons us to stop, knock, introduce ourselves, and inquire. "I'm Lee Ann Liska, one of the administrators here at your hospital. Is there something I can do for you?"

Because the 'No Pass Zone' philosophy is rooted in ethics, charity and the Golden Rule, it can also extend well beyond the patient call light. On my routine rounds, I see many opportunities for our

associates to engage in the 'No Pass Zone' philosophy. Often I see dropped patient care items in our inpatient hallways and in patient rooms. I see discarded food wrappers in hallways and elevators, and outside on our hospital grounds. The tops of our cafeteria tables are difficult for the Food and Nutrition Services staff to maintain during the busy lunch period, while footprints and salt are ever-present on our entryway mats and hallways this time of year. I regularly see abandoned wheelchairs in the garage. In each instance, a subliminal call light beckons.

Soon our associates will have the opportunity to enjoy a new training video entitled "The No Pass Zone" and to explore the Zone's role in patient experience and safety. The video features a Patient Safety Officer who has to make a choice between sticking to his own schedule and helping a patient in need. I won't ruin the outcome, but it's an impactful video that I know you will all enjoy! This will kick off additional patient engagement training as we continue on our Patient Experience Journey to Excellence.

I hope you will all consider pitching in to keep our "work home" clean and tidy for our patients, visitors and ourselves. There's an old adage – let's be "owners not renters" and really "own" the environment. Please join me in taking the extra step to pick up unneeded items off the floor. Please bring an abandoned wheelchair back to the front entrance. Let's pick up after ourselves and each other in the cafeteria so that our patients and visitors have a clean place to eat. And let's keep our eyes open for items we might unknowingly drop.

Finally, let's try to instill the "No Pass Zone" philosophy throughout our work day for the benefit of our patients, visitors and team members who are in need. I promise we will all feel better for it!

Sincerely,

her Du hisica

Lee Ann Liska

President & CEO
UC Medical Center
Follow Lee Ann on Twitter @ucmcceo

Insider | Page 2 | Friday, March 6, 2015

Transplant Team Recognizes Associate of the Year Winner & Finalist



Pictured (I-r): Sarah Dixon, Nancy Barone, & Jason Huff



Pictured (I-r): Dr. Shashi Kant, Dr. Tarun Mittal, Sarah Dixon & Jason Huff

On Thursday, Feb. 19, members of UC Medical Center's Transplant Services department held a reception to honor Sarah Dixon, RN, Associate of the Year winner and Associate of the Year finalist, Jason Huff, MSN, RN.

Sarah is a kidney transplant and vascular access coordinator at UC Medical Center where she manages patients with kidney disease. She also serves as the liaison between the patient and the multi-disciplinary team of clinicians and physicians.

Jason is the clinical director of Transplant Services, Hemodialysis, Diabetes NOW, and Hoxworth/Barrett Center Infusion Services. As a director, Jason addresses concerns such as staff scheduling and retention, infection control issues and educating a diverse patient base. He's championed LEAN processes by eliminating unnecessary supplies, consolidating job duties and reducing unneeded staff hours, with the input and support of his team.

Congratulations again to all of the winners and finalists and thank you for all you do for UC Health!



Pictured (I-r): Bentia Kerson-Florence, Barbara Kurnick, Sara Frazee, Jason Huff, Sarah Dixon, Grace Kagoya, Bobbie Fay, & Kevin White

Med Sled Evacuation Training

The Med Sled Evacuation training module has been assigned in RITEKnowledge. The Med Sled enables associates to transport a person safely down a stairwell. The evacuation sled is simple and easy to use. All UC Medical Center associates must complete the module to ensure they have knowledge of Med Sled equipment that UC Medical Center will use for disaster preparedness.

This module takes about ten minutes to complete and has five questions at the end. All questions are required to be answered correctly to receive a passing score. If you have questions about RITEKnowledge, please contact the Help Desk at 5-MYPC.

The completion deadline for these modules is March 23, 2015.

Insider | Page 3 | Friday, March 6, 2015

UC Health Public Safety Teams up with Crime Stoppers



On Friday, Feb. 13, UC Health's Public Safety department hosted the Greater Cincinnati Crime Stoppers Board meeting at University of Cincinnati Medical Center.

The meetings are held monthly to administer the reward program and help solve criminal cases in the region. The February meeting had the largest attendance of any board meeting since its founding in 1980. 70 public safety professionals, including prosecutors, police chiefs, FBI personnel, and the Hamilton County coroner attended in addition to the vice president of the Cincinnati Reds and UC Health public safety officials and leadership. UC Health's Public Safety department was asked to hold the February meeting at UC Medical Center to assist with crime prevention.

Since the program began, nearly two million dollars in reward money has been paid to those who helped solve crimes. 525 murders have been solved so far through Crime Stoppers, including five for the month of February. According to Crime Stoppers, over 50 percent of all murder cases solved in the Tri-State receive at least one tip from the Crime Stoppers tip line. Cincinnati holds a top five national ranking for Crime Stoppers programs.

UC Health's Public Safety department will be assisting Crime Stoppers and local law enforcement with a Shred-It event and drug buyback program on Saturday, April 11 from 8 a.m. – 1 p.m. at 8760 Colerain Avenue in Cincinnati.

UC Health associates are welcome to stop by and help promote the program.





Aguatics: There are still opportunities to learn to swim this winter!

The Campus Recreation Center will hold a new session of swimming lessons for adults and children starting March 7. Adults have even more options for with courses offered on Tuesday and Thursday evenings. Click through for more information on our <u>youth lessons</u> and <u>adult lessons</u>.

Hydro-fit is back, by popular demand!

Get a great low-impact water workout in the Campus Recreation Center Leisure Pool. A new session runs March 3–26. For more information go to our <u>aquatics page</u>.

UC Offers New Team-Building Program: Re-energize your team via a Build & Bond Summit, facilitated by Conference and Event Services at the Campus Recreation Center.

A new opportunity out of the University of Cincinnati's Conference & Event Services area will allow teams a chance to get outside of their four walls and re-energize. At a **Build & Bond Summit**, groups can spend concentrated time on ideas, strategies and priorities in a comfortable and fun environment, while building and bonding together in one of the best collegiate recreation centers in the country. After a day of immersion in facilitated strategy development and team building experiences – exercising both mind and body –the collective unit will have fresh ideas, have gained perspective about their colleagues, and will feel a boost in morale. Is strategic planning not the unit's focus? A Conference and Event Services consultant can work with the team leader to develop a session geared towards specific organizational needs. For more information or to schedule a Build & Bond Summit, contact Conference & Event Services at 513-558-1810 or event.services@uc.edu. www.uc.edu/eventservices

Insider | Page 4 | Friday, March 6, 2015

Associate Benefits Fair

Business Center
Thursday, April 2
11 a.m. – 1:30 p.m.
Business Center Lobby

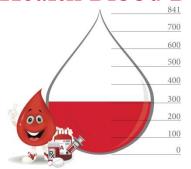
UC Medical Center
Thursday, March 26
11 a.m. – 1:30 p.m.
MSB Side of Cafeteria
(across from Starbucks)

Several vendors, including: AAA, Bob Sumerel Tire, Full Throttle, 5/3 Bank, Costco, PNC Bank, Sam's Club, Cinco Credit Union, UBS Financial, Sprint, ESP, and Wellness Matters will be at each benefits fair.

Associates will have the opportunity to sign up for a FREE yoga or tai chi class with Integrative Medicine.

Associates who attend the benefits fair will receive a voucher worth 50 Wellness Matters points to add to your Virgin Miles account and will be offered a UC Health exercise band!

UC Health Blood Drives



Help us reach our 2015 goal! Donate blood on behalf of UC Health during one of the upcoming blood drives.

March 31: UC Health Business Center

April 1 & 2: UCMC (Hoxworth Building)

If you're unable to make it to one of the UC Health blood drives, you may donate at any of the Hoxworth Neighborhood Donor Centers.

Schedule an appointment by visiting http://www.hoxworth.org/groups/uchealth.html or call (513) 451-0910.



Flexible Spending Account Reimbursement Deadline

Tuesday, March 31, 2015, is the postmark deadline for associates to file reimbursement claims to your UC Health medical or dependent

care flexible spending account for expenses that were incurred between January 1 and December 31, 2014. Custom Design Benefits must receive your 2014 claims with a postmark date no later than March 31.

For a FSA claim form or a list of qualifying expenses, log onto the UC Health benefits portal at www.uchealth.bswift.com and go to the *Flexible Spending* shelf in the Library. After March 31, you will not be able to claim any money remaining in your 2014 Flexible Spending Account(s). Remember - your spending accounts are flexible, but the deadline is not!

Custom Design Benefits 5589 Cheviot Road Cincinnati, OH 45247

Email: flexclaims@customdesignbenefits.com

Fax: (513) 598-2901



College Scholarship Opportunities

HORAN is a Cincinnati headquartered insurance and financial services

consulting firm, and a valued partner of UC Health. Horan's corporate philosophy includes a commitment to serve the community as a good corporate citizen by supporting initiatives that educate, enrich and heal. To support that goal, HORAN offers several local college scholarship opportunities which are open to UC Health associates and their children. Horan scholarships include:

The Jack and Elaine Horan Scholarship at University of Cincinnati The HORAN Free Throw Scholarship at Xavier University The Donald and Dolores Miller/Frank and Mary Lou Kreber Scholarship at University of Dayton The Horan Scholarship at Wright State University

These scholarships are open to all UC Health associates and their families and for the past several years, UC Health associates have been the fortunate recipients of several of these scholarships. Scholarships are awarded by the universities based upon academic merit and financial need.

All of the requirements for the scholarships are listed on the application forms which can be found by clicking here. The application submission deadline is April 3, 2015.

Insider | Page 5 | Friday, March 6, 2015

UC Health Plans Group Purchasing Organization Change

After an extensive review process involving several potential partners, UC Health has decided to transition its relationship with MedAssets, our current group purchasing vendor (GPO), to the University Health System Consortium (UHC), effective mid-2015.

This decision in no way suggests that UC Health was dissatisfied with the services provided by MedAssets. We value our long-standing relationship, and are grateful to the MedAssets team for the many supply chain initiatives they have successfully led on behalf of our organization. UC Health has, however, determined that this change will offer our organization a specialized perspective for our supply chain opportunities going forward.

Plans are under way with representatives of UC Health, MedAssets and UHC to transition this important function and all related activities in an effective and efficient manner, including future employment of the current MedAssets purchasing team. I will share additional information about this process as it becomes available in the weeks ahead.

About Group Purchasing Organizations (GPO): GPOs provide health care providers bulk-buying power that allows them to purchase products and services at a lower cost than they could individually resulting in more cost-efficient patient care. GPOs also offer expertise in the area of supply chain operations to their clients.

About UHC: Earlier this month UHC announced an agreement to combine with VHA, Inc., the national health care network, to become the largest member-owned health care company in the country. The combined organization will maintain the largest purchasing volume in the industry. It will serve nearly 30 percent of the nation's hospitals and nearly all academic medical centers and health systems, including the top 10 hospitals on the U.S. News & World Report's list of America's Top Hospitals.

Allergy & Asthma Community Seminar



Saturday, April 25 9 – 10 a.m. West Chester Hospital Plaza Conference Room

Wednesday April 29

7 - 8:30 p.m.

West Chester Hospital Plaza Conference Room

At this FREE seminar, learn about the most common seasonal respiratory allergies, asthmatic conditions, as well as management and treatment of these conditions.

Chose the session that best suits your schedule.

Register to attend by clicking here.

Allergy & Sinus Screenings



Tuesday, March 10 8:30 a.m. – 4 p.m. UC Health Physicians Office - Clifton

Thursday, March 12 8:30 a.m. – 4 p.m. UC Health Physicians Office – West Chester

> Thursday, April 16 8:30 a.m. – 4 p.m. Barrett Cancer Center Area F

UC Health Otolaryngology – Head & Neck Surgery is offering **FREE** health screenings for a variety of ear, nose and throat conditions and problems including allergy and sinus problems.

Space is limited so call (513) 475-8400 today to reserve your spot.

Insider | Page 6 | Friday, March 6, 2015

2015 AHA Heart Mini Marathon





Team in Training Yoga for Runners



Integrative Medicine is offering **FREE** yoga to prepare for the Heart Mini! Classes are being offered Friday mornings from 7:30 – 8 a.m. through Friday, March 13.

Class Locations: UC Medical Center Center for Professional Growth & Innovative Practice (f/k/a Staff Development) Conference Room

West Chester Hospital Women's Center 4th floor Integrative Medicine Wellness Studio

AHA Ball Game



Thursday, June 18 7:10 p.m.

The top 10 fundraisers for UC Health will be invited to join Dr. Lofgren in the UC Health suite at Great American Ball Park to watch the Reds take on the Detroit Tigers.

Team in Training



Don't forget to join UC Health's **FREE** Team in Training at your location.

Business Center

Join UC Medical Center's Team in Training

UC Medical Center

Meet in Main Hospital Lobby

Tuesday: Noon Thursday: Noon Saturday: 9 a.m.

(meet at Washington Park)

UC Health After-Party



10 a.m. – 3 p.m. Aronoff Center Lobbies (Floors 1-3)

Register for any UC Health Team by March 1 and get **FREE** entrance to the UC Health after-party! Light bites, refreshments and entertainment will be provided just feet from the finish line.

Guests must be registered on a UC Health Team to join the party so don't forget to register your family and friends.

Register Now!



Click <u>here</u> to register for a UC Health team.

Calling all Volunteers



Interested in participating in the Heart Mini but don't want to run or walk? Fill out the form on page 8 and e-mail it to Linda Mullins at

<u>Linda.Mullins@UCHealth.com</u> to volunteer at the UC Health water stop.

What is Your Why?



Why you are passionate about heart health and why you have committed to participating in the 2015 AHA Heart Mini. Send your 'why' to

AHAHeartMini@UCHealth.com

Insider | Page 7 | Friday, March 6, 2015

AMERICAN HEART ASSOCIATION HEART MINI MARATHON WATER STATION VOLUNTEERS SUNDAY, MARCH 15, FROM 6:00 AM – 1:30 PM COLUMBIA PARKWAY

VOLUNTEERS NAME(S):						
DEPARTMENT:						
EMAIL:						
WORK NUMBER:						
CELL NUMBER:						
EMERGENCY CONTACT:						
T-SHIRT SIZE (Please circle):						
CHILD:	SMALL	MEDIUM	LARGE	\mathbf{XL}	XXL XXXL	QUANTITY
ADULT:	SMALL	MEDIUM	LARGE	XL	XXL XXXL	QUANTITY
VOLUNTEER SHIFT (Please circle):						
6:30 AM - 9:00 AM 9:00 AM - 12:00 PM 11:00 AM - 2:00 PM OTHER						
LETTER OF	R CME CREI	DITS NEEDED:	YES		NO	

Insider | Page 8 | Friday, March 6, 2015

Fourth Annual EMS Midwest:

Be Prepared. Get Educated.

CONFERENCE AND EXPO

May 15 and 16, 2015

Great Wolf Lodge | Mason, Ohio

Keynote: Norman Seals, Assistant Chief Emergency Medical Service Bureau Dallas Fire-Rescue Department

Attendees can take advantage of reduced room rates at Great Wolf Lodge. Each room reservation comes with water park passes. Please use group code: 1504EMS1. The room block is limited, register early.

Presenters Include:

Special Agent Richard Maier, Cincinnati FBI Current Terrorist Threats

Jordan Gula, EMT-P, Fairfield Township Fire Dept. Active Shooter Scenarios and Training

David Fifer, NRP

High Angle Medical Care in Kentucky Red River Gorge

Tim Harrison, Outreach for Animals

Exotic Animals and EMS

Additional Topics Include:

Cardiology Emergency Preparedness
Trauma Pediatrics
Helicopter EMS Pediatric Trauma
Zombie Apocolypse Prehospital Blood Products

For more information, please visit **EMSMidwest.com** or call **(513) 585-8962.**











Transforming Cancer Survivorship Through Research and Best Practice 8 a.m. – 4 p.m.

Kingsgate Marriott Conference Center 151 Goodman Dr, Cincinnati, OH 45219

Keynote speaker: Julia H. Rowland, PhD, Director, NCI Office of Cancer Survivorship Speakers: Patricia Ganz, MD – UCLA; Michael Stubblefield, MD – Memorial Sloan Kettering Cancer Center; Kathryn Schmitz, PhD – University of Pennsylvania; Wendy Demark-Wahnefried, PhD, RD – University of Alabama; Timothy Ahles, PhD– Memorial Sloan Kettering Cancer Center

This program has been submitted for continuing education. For more information and to register, click here.

Insider | Page 9 | Friday, March 6, 2015

National Telehealth Conference

UC Health is fast emerging as a national leader in telehealth, and as such is collaborating with the University of Cincinnati College of Nursing and other local and regional partners to host this event.

WHEN: March 19-20, 2015

WHERE: College of Nursing, University of Cincinnati

WHY: To provide telehealth experiential learning for health care providers, administrators & faculty

What Sets It Apart From Other Conferences:

The experiential learning nature of this conference offers health care providers, administrators, faculty and other innovators the opportunity to review telehealth applications at work. There are engaging sessions for telehealth novices to advance providers looking for new partnership ideas and outcomes that may be incorporated into your own operations.



OPENING REMARKS:
Richard Lofgren, MD, UC Health President & CEO

Dean Greer Glazer, PhD, UC College of Nursing
Interim Dean William Ball, MD, UC College of Medicine



KEYNOTE ADDRESS: The Future of Health Care and the Role of Telehealth

Bill Woodson: A nationally noted speaker, Woodson is senior vice president and co-leads Sg2's Center for Strategic Planning focusing on developments in health care strategy and growth. His thoughtful analysis and provocative opinions guide healthcare leaders as they navigate the evolving health care landscape.

Speakers: UC Academic Health Center faculty and UC Health clinicians and administrators, as well other national experts.

COST: \$150 (Includes breakfast, lunch & break refreshments)
SPECIAL DISCOUNT RATE FOR UC HEALTH ASSOCIATES: \$100

CEUs: Application has been submitted for continuing education contact hours for nurses.

Contact Debi Sampsel at debi.sampsel@uc.edu or (513) 558-5305, to obtain information regarding approval status.

Patients using telehealth will grow to 7 million in 2018 from 350,000 in 2013, so register today to learn more about how telehealth is changing the face of healthcare.

REGISTER & LEARN MORE: www.nationaltelehealthconference.com

Insider | Page 10 | Friday, March 6, 2015

UC Health Cheers on UC Bearcats Basketball this Sunday!

Purchase discounted tickets for the UC Basketball game this Sunday, March 8, as the Bearcats take on the University of Memphis Tigers at Noon at Fifth Third Arena.

Join the University of Cincinnati and UC Health Maternity Services in recognizing our expert staff and celebrating our tiniest patients at halftime by wearing red and black.

The first 1,000 fans to arrive at Fifth Third Arena on game day will receive a free UC Health Baby Bearcats pom-pom to cheer on the UC Bearcats.

To purchase tickets for \$15 follow these steps:

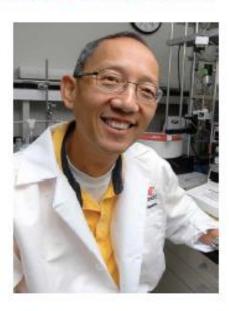
- Follow this <u>link</u>
- At the top of the page, in the red navigation bar hover over 'Buy Tickets'
- Click on 'Promotional Codes'
- Enter promotional code 'UCHEALTH15' (all caps) and click 'Go'
- Click on 'Find Tickets' next to the Memphis game information
- Select section 217 and complete your order by entering your payment information





UC Heart, Lung and Vascular Institute & Cardiovascular Center

2014-15 Seminar Series presents:



David Hui, Ph.D.

Director, Metabolic Disease Research Center Professor, Department of Pathology University of Cincinnati College of Medicine

Pleiotropic Roles of LDL Receptor Family Proteins in Cardiometabolic Disease Modulation

Monday, March 16, 2015

12:00 Noon - 1:00 pm, MSB 3351 Lunch will be served at 11:45 am



For more information, contact Laura Hildreth at (513) 558-1057

Register for the Webinar at: https://attendee.gotowebinar.com/register/599520071833224449

Insider | Page 12 | Friday, March 6, 2015

Gift Shop Promotions





5TH - 8TH

EGINNING MON. MAR. 2ND



30% Red Dot Fall Jewelry



20%
Perfume &
Skin Care

MON. MAR. 9TH - 15TH



25% Snoozies



30%
Fall Fashion
Apparel & Scarves
Includes Red Dot Noelle Apparel

ION. MAR. 16TH - 22N



\$1799

Kids & Infants

Cell Phone Case



19TH - 22ND

25% ff

Easter Collection & Easter Candy

N. MAR. 23RD - 29TH



\$1599

Ethel & Myntle "
Spring Poncho

26TH - 29TH



25% Toys & Games

Just in time for the Easter Baskets!

*Certain exclusions apply. Styles and Sizes May Vary by Location. See Store for Details.

Insider | Page 13 | F



To take advantage of this limited time offer:

1. Go To: http://cincinnatizoo.org/groups/group-discounts/

2. Click "Log In" and enter your company code: UCHealth

Offer and tickets only valid for the month of March.

First time buying tickets?

All first time users will need to click "New Customer" once you arrive at the Corporate Account Log In screen to create a username and password before purchasing tickets.

Questions about your web store?

Phone: (513) 487-3481 Email: groupsales@cincinnatizoo.org

Planning an event? Email: katie.gilday@cincinnatizoo.org



UC Health Services employees and their families are offered

20% off tickets to see

Mozart's Requiem!

March 20-21, 2015

Aronoff Center for the Arts

Catharsis through dance.

From Cincinnati Ballet's resident choreographer Adam Hougland comes the moving Mozart's Requiem. Hougland's exploration of mortality, told in a series of compelling, achingly realistic vignettes, is underscored by the fact that Mozart died before completing his famous Requiem Mass in D Minor. Yet from darkness comes light: the characters journey from grief and loss towards acceptance and hope, leaving us all having finally embraced the ultimate unknown. In its 2010 world premiere, set on Cincinnati Ballet, Mozart's Requiem was praised by the Cincinnati Enquirer as being "audacious and challenging and thought-provoking. Most important, it is a rich and important addition to the Cincinnati Ballet repertory."

Performance Dates and times:

March 20 & 21 at 8:00 March 21 at 2:00

Tickets start at \$32. ORDER EARLY

Prices subject to change based on availability.

(Discounts not available on premier level seats, but service fees are lower.)

FOR TICKETS:

PROMO CODE G1415UC

Online: cballet.org Click on: BUY TICKETS Go to: Promotions

Enter code: G1415UC

Phone: 513.621.5282 or 513.562.1114

In person at Cincinnati Ballet Box Office, not available at the Aronoff Center Box Office

Subject to additional fees, not valid on previously purchased tickets or in conjunction with any other offer. No refunds or exchanges. Orders received after 3/13/2015 will be at will call.

Insider | Page 15 | Friday, March 6, 2015