# Why UC Health Is the "RITE" Workplace for You









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# **UC Health Core Values**

UC Health is the "RITE" workplace for you because we welcome our new associates with the assurance that everyone here observes the following core values designed to create and maintain a positive work environment.

# Respect

Our words and actions consistently reflect the diverse beliefs and needs of those around us – patients, colleagues and the community as a whole.

# Integrity

Our words and actions are governed by honesty and trust. We are an ethical organization and keep our commitments.

# **Teamwork**

Our words and actions reflect our commitment to work together to achieve the best individual and collective outcomes.

# Excellence

Our words and actions demonstrate a culture of exceptional service and the highest quality of care.

You won't find another health care organization in southwest Ohio as committed to creating a successful workplace environment as UC Health. *Let us show you how!* 

# **About UC Health**

With Cincinnati's largest and most distinguished group of board-certified physicians practicing in every medical and surgical specialty, UC Health can offer patients what no other physician group, hospital or health system in our community can – access to the best and brightest minds who are deeply passionate about solving the most complex medical cases. Simply put, when it matters most, our expert physicians are the ones to call.

Because our physicians are teachers and researchers at the University of Cincinnati College of Medicine, they are able to provide our patients with high-quality, state-of-the-art medical treatment and care. It's no wonder then that nearly 250 UC Health physicians were recognized by Best Doctors in America in *Cincy Magazine*, Top Doctors in *U.S. News & World Report* and Top Doctors in Cincinnati by *Cincinnati Magazine* in 2013. We are proud – but not surprised – that so many of our expert physicians were voted by their peers to receive this prestigious honor.

### Mission

Our mission is to:

- Provide life-changing, patient-centered medical care.
- Drive innovation through groundbreaking research.
- Educate and inspire the next generation of health care professionals.

### Vision

Our vision is to be the region's quality health care partner and a national leader in solving complex medical problems.



# **University of Cincinnati Medical Center**

Opened in 1823 as the country's first teaching hospital, the mission of University of Cincinnati Medical Center was to provide care for the aged, indigent and orphaned. Today, this mission continues. UC Medical Center has an international reputation, bringing thousands of people, from the region and around the world, to Cincinnati to receive care from world-renowned physicians in state-of-the-art medical facilities.

UC Medical Center is the region's leading health care provider, serving more than 500,000 patients per year with primary care services and an extensive list of specialized inpatient and outpatient care services. It's home to the area's only adult Level I Trauma Center, accredited hospital-based helicopter ambulance service and multi-solid organ transplant center. The hospital is consistently ranked in *U.S. News & World Report's* annual guide to America's Best Hospitals and as one of the Top Tier Hospitals in the U.S. by Thompson Reuters.



# **Services**

UC Medical Center is the region's only quaternary/tertiary hospital and serves as the safety net for the residents of Hamilton County. We offer many services, including:

### **Burn Center**

UC Medical Center has the area's only adult burn center, providing specialized care for those affected by burn injury to improve survival, advance healing and resume optimal function.

### Cancer

The University of Cincinnati Cancer Institute offers a complete range of cancer treatments and surgical procedures. It's designated a Blue Cross Blue Shield Center of Distinction among the Blue Distinction Centers for Complex and Rare Cancers.

# **Neonatal Intensive Care Unit (Level III)**

Our Neonatal ICU is equipped to provide immediate, quality care to the most critical infants.

### **Neuroscience Institute**

The University of Cincinnati Neuroscience Institute is a national benchmark for injuries of the head and spine.

# **Psychiatry**

We offer inpatient care providing comprehensive acute stabilization of mood disorders and other behavioral health disorders.

### **Trauma**

We are home to the only adult Level I Trauma Center in the Tri-State region, verified by the American College of Surgeons.



### **UC Medical Center**

234 Goodman Street Cincinnati, OH 45219 513-584-2777 UCHealth.com/UCMC



# **West Chester Hospital**

Utilizing the very latest in medical technology, and drawing upon the University of Cincinnati's nearly 200 years of medical expertise, West Chester Hospital provides discovery-driven care in a pleasant, healing environment. It's conveniently located and easily accessible from Interstate 75 at Tylersville Road.

As one of the Greater Cincinnati area's newest hospitals, West Chester Hospital was designed to provide an exceptional level of comfort and service to its patients and visitors. Equipped with large private rooms, a highly trained staff and the most technologically advanced medical equipment available today, West Chester Hospital delivers an outstanding patient experience while addressing the most challenging medical cases.

Services include a full-service emergency department, inpatient and outpatient surgical services, and inpatient and outpatient diagnostic and treatment services.



# **Emergency Services**

Our Emergency Department utilizes the very same physicians who work within our sister hospital's Level I trauma center. The department was recently designated as a Center of Excellence by a national emergency medicine benchmarking institute in recognition of our dedication to providing advanced medical care while also maintaining exceptionally high patient satisfaction scores (98th percentile).

# Orthopaedics

Our comprehensive orthopaedics program offers the following advanced procedures and more:

- Total and partial knee, hip and shoulder repair and replacement
- Spine surgery including minimally invasive procedures
- Podiatric surgery

# **Surgical Services**

Our state-of-the-art surgical (perioperative) services department features nine spacious operating room suites, three micro-invasive suites (MIS), four endoscopy suites, 24 same-day surgery rooms, an advanced surgical robot system and 20 recovery rooms.

### **Bariatric Services**

The UC Health Weight Loss Center is a regional leader in providing minimally invasive surgical weight loss procedures and is recognized as a Bariatric Center of Excellence by the American Society for Metabolic and Bariatric Surgery.



# **West Chester Hospital**

7770 University Drive West Chester, OH 45069 513-298-7800

UCHealth.com/WestChesterHospital



# **Daniel Drake Center for Post-Acute Care**

Daniel Drake Center for Post-Acute Care has been serving Greater Cincinnati since 1851 and is the region's premier provider of long-term acute care. Set on a beautiful 42-acre campus, Daniel Drake Center offers a variety of services to help patients throughout their recovery, including: medically complex care; pulmonary/ventilator weaning; skilled nursing care; assisted living; outpatient services including occupational, physical and speech therapies; wellness services; and ongoing research studies.

# **Services**

# **Long-Term Acute Care**

Our long-term acute care program provides hospital-level care for the most medically complex patients. This specialized medical care manages patients' catastrophic injuries while using bedside therapies to move them toward recovery.

# **Skilled Nursing Care**

Our skilled nursing care helps patients bridge the gap between hospital care and independent living.



# Outpatient

Outpatient services such as physical, occupational, speech and aquatic therapies; pain management; advanced wound care; and medical psychology allow patients to continue their recovery after discharge.

# **Assisted Living**

Bridgeway Pointe is an assisted living facility connected to Daniel Drake Center. It offers residential living, dementia care, and transitional and respite care. It is the first facility in Ohio to earn the Alzheimer's Foundation of America Excellence in Care distinction.

# Wellness

Daniel Drake Center's wellness programs include aquatic exercise classes and open swim in our warm-water therapy pool, Pilates, Parkinson's exercise, stroke rehab classes and more. All are open to the community.

### Research

In a unique partnership with the University of Cincinnati, Daniel Drake Center conducts research studies to increase recovery after stroke and other conditions.

### **Daniel Drake Center for Post-Acute Care**

Main Campus 151 West Galbraith Road Cincinnati, OH 45216 513-418-2614 UCHealth.com/DanielDrakeCenter

Satellite Offices
Daniel Drake Outpatient Rehabilitation at Clifton
260 Stetson Street
Cincinnati, OH 45219
513-221-6690



Daniel Drake Outpatient Rehabilitation at West Chester 7675 Wellness Way West Chester, OH 45069 513-298-7799



# **University of Cincinnati Physicians**

University of Cincinnati Physicians is the multispecialty practice group for UC Health and the UC College of Medicine. We are Cincinnati's largest and most distinguished group of board-certified physicians practicing in every medical and surgical specialty. Because our expert physicians are teachers and researchers at the UC College of Medicine, we are able to provide our patients with advanced treatments and responsive and innovative care that makes a difference today and for a lifetime.

University of Cincinnati Physicians proudly serves as the faculty of the UC College of Medicine and as the staff of University of Cincinnati Medical Center, West Chester Hospital, West Chester Hospital Surgical Center, Daniel Drake Center for Post-Acute Care and Linder Center of HOPE. Our physicians are fellowship-trained and board-certified in various fields of medicine to provide specialized care to our patients. As clinicians, teachers and researchers of modern medicine, our physicians are able to provide patients with contemporary treatments and methods of care that aren't typically available outside of an academic medical setting.



### Locations

University of Cincinnati Physicians sees patients in various locations throughout the Tri-State area, including regions of Northern Kentucky, Indiana and the northern suburbs of Cincinnati. We have two main campuses conveniently located in Clifton (on the University of Cincinnati Medical Campus) and West Chester, which includes the UC Health Women's Center, a 26,000-square foot facility with 47 exam rooms.

### Services

Our centralized administrative services include billing, clinical operations, patient services, revenue cycle, human resources, credentialing, medical coding and others. We support the clinical practices of the University of Cincinnati College of Medicine. Our practices include:

- Anesthesia
- Dermatology
- Emergency Medicine
- Environmental Health
- Family and Community Medicine
  - Integrative Medicine
- Internal Medicine
  - Cardiology
  - Digestive Diseases
  - Endocrinology
  - General Internal Medicine
  - Hematology/Oncology
  - Infectious Diseases
  - Nephrology
  - Pulmonary, Critical Care
     & Sleep Medicine
  - Rheumatology/Immunology
- Neurology & Rehabilitation Medicine
- Obstetrics and Gynecology
- Ophthalmology

- Orthopaedics & Sports Medicine
- Otolaryngology Head and Neck
- Surgery
- Pathology and Laboratory Medicine
- Primary Care
- Psychiatry
- Radiology
- Radiation Oncology
- Surgery
  - Burn
  - Cardiac
  - Colon & Rectal
  - General
  - Oral & Maxillofacial
  - Plastic
  - Transplant
  - Trauma
  - Urology
  - Vascular
- Women's Center



### Main Office

2830 Victory Parkway Cincinnati, OH 45206 513-475-8000 UCHealth.com/UCPhysicians.com



# **Business Center**

While our hospitals and physicians revolutionize the world of health care, the UC Health Business Center is setting the benchmark in the centralized support of large systems.

It provides a number of shared services to our many locations, including critical computer technology operating a state-of-the-art electronic medical records system needed for patient care, seamless patient pre-admission registration and patient billing coordination with both third-party and governmental insurance providers.

Purchasing and materials management, finance, patient financial service, human resources, centralized payroll, benefits, employee health and employee assistance departments also play vital roles in keeping UC Health operating efficiently for associates as well as the thousands of patients and visitors who seek our care each year.

### **Business Center**

3200 Burnet Avenue Cincinnati, OH 45229 513-585-6000 UCHealth.com





As a key developer of talent, a leading innovator and trusted provider of health care in the Greater Cincinnati area, UC Health offers a wide variety of careers. Our distinguished organization attracts, engages and retains only the best.

Pursuing a career at UC Health means you have access to a variety of challenging and rewarding careers in clinical and nonclinical disciplines, along with opportunities for advancement and professional development. A career at UC Health impacts not only individuals but extends beyond to the entire community.

We are pleased that you have chosen to consider UC Health. Please visit our careers page at UCHealth.com/Careers.

### Benefits

UC Health strives to be one of the best companies to work for in the Greater Cincinnati area. We offer a comprehensive and competitive benefits package, including:

- Medical insurance
- Dental insurance
- Vision insurance
- Paid Time Off
- Company-paid life insurance
- Flexible spending accounts
- Long-term disability insurance
- Retirement savings program
- Tuition reimbursement
- Employee assistance program





# Here's what our associates say about working at UC Health.

"I enjoy coming to work each day knowing this could be the day I helped saved a life. UC Health has been a great place to work and a great group of people to work with – all dedicated to the same mission of providing quality and personal care to our patients."

Mammography Technologist -University of Cincinnati Medical Center

"There are many benefits to working for UC Health, including being a part of a team of expert nurses with a passion for nursing and leadership. They're genuinely interested in doing the right thing for their staff and customers, as well as supporting core values, which are held high throughout the organization. Plus, there's a culture that allows for growth and development."

RN - West Chester Hospital

"I'm a native Cincinnatian and have spent time training and working in California, Texas and Minnesota, but I chose to come

back to Cincinnati and work at UC Health several years ago. It's turned out to be a great decision. The excellent, friendly care we deliver to our patients makes every day special."

Physician - University of Cincinnati Physicians

"I chose to work for UC Health because I knew it would provide me the opportunity to grow both professionally and personally. I have worked for this organization for eight years and still find that every day is as exciting as my first. When I started with this organization, I only had my associate's degree in science, and today, with the help of UC Health, I have achieved my master's degree in science: health administration. UC Health has helped to shape me into the nurse I am today. For that I am grateful."

RN - University of Cincinnati Medical Center

"I came to work at UC Health because I wanted to be challenged. I have learned more working here that I ever would have anywhere else."

RN - University of Cincinnati Medical Center

"I've worked in health care for approximately 30 years. Of all the various settings where I've worked, UC Health is one of the most rewarding. From physicians on down, the staff exhibits a real concern not only for patients, but UC Health and its mission."

Physical Therapy Assistant -Daniel Drake Center for Post-Acute Care

"The reason I like working for UC Health is that I feel management appreciates the value that I bring to the organization. I am responsible for supplies and equipment, and I feel we truly make a difference when it comes to servicing our customers (patients, physicians and employees). UC Health is committed and holds everyone to the RITE Core Values on a daily basis."

Director of Materials -UC Health Business Center "In my 25 years of employment with UC Health, I feel like I have been able to make a difference in the lives of others. It has been a positive environment where I don't mind coming to work every day. This has been a place that will allow, and in fact will encourage, you to grow to your full potential. I have made a lot of friends here throughout the years and look forward to making many more."

Application Analyst - UC Health Business Center

"I feel blessed to work in a place for 10 years that provides great care for the patients and gives me the fulfillment of knowing that I am doing something good."

Health Unit Coordinator -University of Cincinnati Medical Center "I love working for West Chester Hospital, a member of UC Health. Being part of a hospital in the growth mode provides constant opportunity for process improvement with patient safety and quality patient outcomes as our top priority."

Lab Director - West Chester Hospital

"I love my job at UC Health. I am treated with respect as a professional and valued for my input, knowledge and what I can do. I see and observe the passion that those around me have for striving for improvement and excellence in caring and nursing. I truly look forward to being here every day knowing that even though I do not directly work with patients in my support role, I contribute toward the improvement of caring for people."

Data Systems Coordinator - University of Cincinnati Medical Center

"In my 29 years of being a part of Daniel Drake Center for Post-Acute Care/Bridgeway Pointe, many changes have occurred, but one thing has remained constant: the family-like atmosphere of the community and staff. As the newest addition to UC Health, I definitely feel the best is yet to come. I can't imagine working anywhere else!"

Development Specialist -Daniel Drake Center for Post-Acute Care "I have worked at UC Health for 20 years, and I honestly cannot imagine working anywhere else – UC Health is like home to me. There are growth opportunities, and they promote from within if possible. UC Health has a flexible work opportunity that allowed me to care for an ailing elderly relative, still get my hours in and provide high quality work for the organization."

Director of Payor Performance - UC Health Business Center



University of Cincinnati Medical Center

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513-475-8000
University of Cincinnati Physicians
has additional offices throughout the area.
Please visit the Web site for the latest list.
UCHealth.com/UCPhysicians

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